

## What's in it for you?

Confidential  
and neutral services

Resolve conflict out of court  
and save time and money

Develop lasting agreements  
*without giving up your  
legal rights*

Develop or rebuild good  
landlord/tenant relationships

Achieve  
mutually-beneficial solutions

Meet during hours that  
accommodate your schedule



## We can help you resolve these common issues

Evictions

Home Sales

Property Disputes

Neighbor Disputes

Environmental Issues

Park Rules and Regulations

Communication Difficulties

Other Concerns

Call us toll-free in Oregon at

**1-800-453-5511**

or in Salem at  
503-986-2145

Look us up on our website at  
[www.hcs.state.or.us/mdpcr](http://www.hcs.state.or.us/mdpcr)



Oregon Housing & Community Services

PO Box 14508

Salem OR 97309-0409

FAX 503-986-0959

TTY 503-986-2100

## Manufactured Dwelling Park Community Relations



We provide  
services and information  
to residents and landlords of  
manufactured dwelling parks  
to promote cooperative  
community relationships  
and positive alternatives  
to the court system.

# Manufactured Dwelling Park Community Relations (MDPCR)

**Mediators assist you to achieve mutually satisfying solutions and goals.**



Call us with questions about ...  
... dispute resolution options  
... Oregon landlord/tenant law  
... park rules and regulations  
... parks throughout the state  
... other services and resources

**We want to help you find solutions.**

## Services

- The Program offers a variety of services and information to tenants, landlords and others associated with manufactured dwelling park living.
- By promoting open communication and a positive environment, our confidential, neutral and voluntary services provide assistance in resolving disputes.

## Information and Resources

- Program staff are knowledgeable about the unique living situations in manufactured dwelling parks.
- We have many resources available to assist the public through direct services and referrals to an appropriate agency.

## Partnership

- Our staff can facilitate a cooperative working partnership between neighbors and between landlords and tenants in manufactured dwelling parks.

## Dispute Resolution Options

When issues or concerns arise, we can provide a range of *dispute resolution options*, including:

- *Mediation*— a process that enables people in conflict to reach mutually satisfying resolutions with the help of an impartial third party.
- *Facilitation*— a process to assist in
  - running an efficient meeting
  - working toward common goals or objectives
  - rule change discussions
  - resolving a variety of issues
- *Technical Assistance*— includes information, not legal advice, on rights and responsibilities for landlords and tenants.

**Invite us to speak at your community.**

