

2008 EXCELLENCE AWARDS

Tenant Services of the Year

REACH COMMUNITY DEVELOPMENT RESIDENT SERVICES PROGRAM



REACH has more than 1,100 units of affordable housing that provides homes for a racially diverse group which comes from many walks of life, including formerly homeless individuals, elderly, the working poor, families with children, and the physically and mentally disabled.

REACH knows that housing alone is not enough to move people to self-sufficiency, which is why they are one of the first community action corporations in Oregon to provide a comprehensive array of award winning programs for tenants.

REACH's tenant services program is designed to reflect the priorities of the residents and help them become successful in their housing and financial independence needs. The resident services staff assists residents in resolving problems and mediate situations that may threaten their housing stability. They help residents access case management services, mental health services and other resources that help them maintain their housing. REACH counsels and refers over 200 residents each year to career services, assistance with on-line job searches and in 2007, over 300 residents directly benefited from food supplies.

REACH believes their strong supportive programs, when combined with quality stable housing, are effective strategies for improving the bumps in the road that may affect their residents.